



emporia
SIMPLICITY
glam

Thank you for purchasing a product emporia!

Please read through the instruction manual before using the phone in operation.

Eveline Pupeter, emporia Telecom
www.emporia.eu

> YOUR MOBILE PHONE AT A GLANCE



- 1 **Loudspeaker**
- 2 **Display** (screen)
- 3  **Answer/OK key**
 - Start or accept a call
 - In the menu: Confirm selection
 - On standby: Access **Call info**
- 4  **Arrow keys**
 - Use these to flick through your **Contacts** and the menu
 - When the phone is on standby, press  to call up the menu.
 - When the phone is on standby, press  to access **Contacts**.
- 5  **Hang up / Back / Delete key**
 - When in a call: End
 - When in the menu: One step back
 - When entering digits or letters: Delete
- 6  **Speed dial keys**
- 7  **key** (voicemail)
- 8  **On/Off key**
- 9  **Emergency button** (optional)
- 10 **Loudspeaker**
- 11 **Handset volume controls**  & 
- 12 **Battery cover** (two versions:
one with the emergency button and one without it)
- 13 **Port for USB charging cable**
- 14 **Headset port**

> **Symbols on the screen**

 Network signal strength

 Roaming (abroad)

 Battery indicator

 New missed call

 Missed call

 Call forwarding

 New message

 Profile:
Silent/Sleep mode

 Profile: Maximum

 Profile:
Meeting/Theater mode

 Alarm on

 Bluetooth activated

 Bluetooth connected

> **SYMBOLS ON THE EXTERNAL DISPLAY**

Message LED 

- Flashes when a new message is received
- Stops flashing as soon as the received message has been read

Call LED 

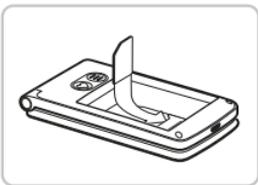
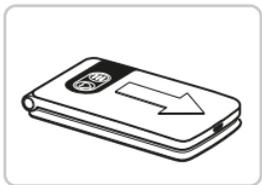
- Flashes when there is a missed call
- Stops flashing as soon as **all the calls** have been viewed

Battery LED 

- Slow flashing:
Battery is charging
- On constantly:
Battery is fully charged
- Rapid flashing:
Battery is out of charge

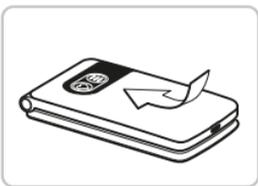
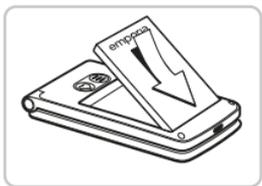
1. GETTING STARTED

› Inserting a SIM card



- Remove the battery cover (opening in the bottom left-hand corner).
- Slide the SIM card into the SIM card holder with the gold contacts facing down.

› Inserting and charging the battery



- Insert the battery, making sure that the battery contacts touch the phone's gold contacts.
- Place the battery cover over the battery and press it down until it clicks into place.
- Plug the charging cable into the USB port on the bottom of the phone.

! *Attention: Charge the battery for at least four hours before the first time you use it. Only use batteries and chargers that are permitted for use with this specific model.*

› Turning on the phone

- Pressing the  key for at least two seconds switches the phone on.
- To turn the phone off, press the  key for two seconds again.

› Using a new SIM card for the first time:

Enter the four-digit PIN code (personal identification number)

⇒ Press  to confirm the code.

 *The PIN code is a four-digit number that is intended to prevent somebody else from being able to switch on your mobile phone. You have a maximum of three attempts to enter the correct number. If you enter the wrong number three times in a row, you will only be able to unblock the SIM card with the PUK code. You will find the PIN code and PUK code in the documents supplied by your network operator.*

⇒ Select a **Language** by pressing  and  ⇒ 

⇒ **Set time** ⇒ 

⇒ **Set date** ⇒ 

› Saving energy

If a few seconds pass without the phone receiving any input from you, the screen will go blank to save energy. In the event of an incoming call or you pressing any key, the screen will automatically light up again.

2. USING THE PHONE

In standby mode the phone is on, but is not running any applications (calls, SMS messages, etc.).

› Using the menu

Press  to open the menu.

- **Menu items: Messages, Radio, Tools, Phone book, Call info and Settings**

- Press  and/or  to flick through the menu items.

At the top of the screen, the menu item currently highlighted will be displayed.

- Press  to open a menu item.
- Menu items can be selected directly using the digits assigned to them.
- Options which you can select by pressing  or  are displayed at the bottom of the screen.
- To return to standby mode, press  several times or close the phone.

› Dual-function keys

Some keys have additional functions if they are pressed and held down for a few seconds:

 **key:** Listen to your voicemail

 **key:** + for country code, e.g. +49 for Germany

 **key:** Silent mode on/off

3. CALLS

> Incoming call

- To answer: Open the phone and press .
- To reject: Press  or close the phone.
- To mute the ringtone temporarily:
Press the  button (on the side of the phone).

> Ending a call

Press  or close the phone.

 *If the screen has gone dark during the call, press  twice.*

> Dialling

Enter the number you want to dial (incl. the area code) using the keypad. ⇒ Start the call by pressing .

> Redialling

When the phone is on standby, press  to call up your call history.

⇒ Press  and  to select a number.

⇒ Start the call by pressing .

> Hands-free mode

Press  during a call to open the Options and turn the hands-free function on or off.

4. SMS MESSAGES

- › Menu items: **Write message, Received, Unsent, Sent, Delete messages, Text templates, Send contact by SMS, SMS in PhoneBK and SMS settings**

- › **Writing a message**

 ⇒ **Messages** ⇒ **Write message**

Enter text using the keypad.

Each key has several characters assigned to it, which can be selected by pressing the respective key several times.

(E.g. 2x , 1x , 3x , 3x  and 3x  for Hallo)

The symbols available vary according to which language you are using.

Press  to change the input method.

abc ⇒ Lower case only

Abc ⇒ Upper and lower case

ABC ⇒ Upper case only

123 ⇒ Digits

- › **Sending a message**

Options ⇒ **Send to** ⇒ Enter a number or open Contacts by pressing **Search**.

› Receiving a message

Received messages are indicated by an audio signal and the  symbol.

- Press  to open a received message immediately.
- To view your message list, select **Messages** ⇒ **Received**.

5. TOOLS

› Menu items: **Alarm clock, Calendar, Calculator, Bluetooth**

5.1 Alarm clock

- **Setting the time**

Enable the alarm clock ⇒ Enter the time

⇒ Confirm by pressing .

The alarm clock will now go off at the time you have set every day.

- **Off:** Disable alarm clock

- Switch off the ringing alarm clock by pressing .

- Mute the alarm by pressing 
(it will ring again after 5 minutes).

5.2 Bluetooth

This function allows you to use Bluetooth-enabled hands-free kits wirelessly.

- **Bluetooth on/off**

- **Connect** ⇒ **Search for new devices**

Search for devices you want to connect

⇒ Select devices by pressing .

Devices that have been connected before will be recognised and connected automatically.

- **Manage devices** ⇒ **Visibility** ⇒ **On**

Make your phone visible so that

it can connect to a Bluetooth device.

6. CONTACTS

› Menu items: **Search name, Add contact, Edit contact, Delete, Send contact via SMS, Copy contact, My number, Speed dial keys, Emergency numbers, Phone book settings** and **SMS in PhoneBK.**

› **Saving contacts (name and number)**

 ⇒ **Phone book** ⇒ **Add contact**

⇒ Enter name and number.

 *Always save names and numbers with the international dialling code, e.g. save +41 for Switzerland, +43 for Austria and +49 for Germany.*

› **Searching for contacts:**

 ⇒ **Contacts** ⇒ **Search name**

⇒ Press  and  to flick through the entries

or enter the first few letters of the entry you're looking for using the keypad (and continue flicking with  if necessary).

⇒ Once you've selected an entry, press  to start a call.

› **Speed dial keys**   

You can assign speed dial keys to numbers you call often.

- **Saving a speed dial key**

- ⇒ Press one of the speed dial keys

- ⇒ Enter a **name** and **number** or

- Search** for a contact in the phone book.

- **Changing or deleting a speed dial key**

- ⇒ Open the menu item **Speed dial keys** in the **Contacts** menu.

- ⇒ Select a speed dial key and change or delete its link to a particular contact.

7. SETTINGS

- › **Menu items: Silent/Sleep mode, Sound & alert, Handset volume, Hands-free volume, Display & light, Time & date, Language, Call waiting, Call forwarding, Suppress number, Help texts, Network selection,, Voicemail number, Emergency numbers, Emergency button, Security settings, Phone book settings, 0000 to enter settings and Master reset**

7.1 Sound & alerts

You can personalise the settings for tones, signals and vibration or select a set of predefined settings (profile).

- › **Menu items: Ringtone, Alarm melody, Ringer volume, Silent/Sleep mode, Meeting/Theater mode, Maximum/Bus mode, Increasing ring, Vibra for call, Vibra for alarm, Key tones, Message alert, Vibra for messages, Handset volume, Hands-free volume, Confirmation tone, Emergency tone**
- › **Silent/Sleep mode**
Visual notifications only (torch LED flashes, notifications on the external display), no ringtone, no vibration function

› **Meeting/Theater mode**

Visual notifications (torch LED flashes, notifications on the external display), device vibrates, no ringtone

› **Maximum/Bus mode**

Key tones, SMS tone and vibration function activated, ringtone volume is set on maximum

7.2 Voicemail number

Enter the number for your voicemail.

You will find this number in the documents supplied by your network provider. Press and hold the  to listen to your voicemail.

7.3 Security settings

- **PIN:** PIN request on/off, change PIN
- **Phone code:** on/off, change (factory preset code: 1234)

7.4 Master reset

You can restore all the factory settings on your phone (factory preset code: 1234).

8. EMPORIA EMERGENCY CALL FUNCTION

If you use the battery cover with the integrated emergency button, you can enable the phone's emergency call function. Read the instructions carefully and set the emergency call function according to your needs.

You can save up to five emergency numbers (family members, friends and official institutions).

- In an emergency, press and hold the emergency button on the back of the phone. (This works even when the phone is closed.)
- The five preset numbers will be dialled automatically in the order you have saved them in.

If it is not possible to get through to anyone on the first number, the second number will automatically be dialled.

If it is not possible to get through to anyone on the second number, the third number will automatically be dialled, and so on. (The phone will go through a list of five numbers a maximum of three times.)

- At the same time as each emergency call, a text message (SMS) will be sent to the contact, saying: **"You are about to receive an emergency call. Press 3x0 within 1 min, otherwise call will be dropped automatically."**

 *The contact must press the 0 key three times within 60 seconds, or the call will be disconnected (to prevent your emergency call going through to a contact's mailbox).*

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- From the moment you make an emergency call, your emporia phone will automatically answer any incoming calls for one hour. To disable this function, press and hold the  button for approx. three seconds or turn your device off completely using the  button and then turn it on again.
 - To cancel the emergency call, press and hold .
 - During the emergency call, a warning tone will sound continuously, to alert anyone nearby and the person being called.
 - If you do not have any emergency numbers saved, have no credit on your prepaid phone card or are connected to a foreign network without permission (e.g. roaming is not activated), 112 will be dialled when you press the emergency button.

 *If you want to add the number of an official institution such as the police or fire brigade as an emergency number, you must check that this is okay with the respective institution beforehand. We do not assume liability for any costs incurred through you calling such an institution by mistake.*

› **Adding/editing emergency numbers**

In the **Settings** menu ⇒ **Emergency numbers**

⇒ **Add emergency number**

⇒ Select an entry (e.g. **EmNo. 1**) by pressing  

⇒ Select **OK** by pressing 

⇒ Select **Private** or **Help organisation** 

⇒ Select a contact

› **Activating the emergency button**

In the **Settings** menu

⇒ **Emergency numbers**

⇒ **Emergency button**

⇒ **On/Off**

› **Pre alarm**

The pre alarm is a warning tone that sounds for ten seconds and alerts anyone nearby to the emergency call.

After this, the emergency call sequence starts.

In the **Settings** menu

⇒ **Emergency numbers**

⇒ **Pre alarm**

⇒ **On/Off**

9. GUARANTEE AND SERVICE

- **Manufacturer:** emporia telecom GmbH + CoKG
Industriezeile 36, 4020 Linz, Austria
- **Importeur:** emporia telecom GmbH + CoKG
- **Contact:** Eveline Pupeter · +43 (0)732 777717 446 · www.emporia.eu
- **Trade mark:** emporia
- **Modell:** emporiaSiMPLiCiTYglam (V227)

› Guarantee

- This guarantee is only valid if the original batteries supplied by emporia have been used.
- Mobile phone: 24 months
- Battery: 6 months

› Scope of delivery

- Mobile phone: emporiaSiMPLiCiTYglam (V227)
- Extra battery cover without an emergency button
- Battery: AK-F220; 3.7 V, 1300 mAh, 4.81 Wh
- USB-C cable
- Charging unit: RL-500mA-EU
input: 100-240V AC, 50/60 Hz, 0.15 A;
output: DC 5.0V, 0.5 A
- Desktop charger: TL-V227;
input/output

› Support

- **Emporia Service Centre**
Industriezeile 36 · 4020 Linz · Austria ·
customercare@emporia.at · www.emporia.eu
Mon.-Thu. 08:30-17:00 · Fri. 08:30-13:00
- **Germany:** +49 · (0) 800 · 400 4711
- **Austria:** +43 · (0) 732 · 77 77 17 · 446
- **Switzerland:** +41 · (0) 8484 · 50004

› Technical data

- Dual-band GSM 900/1800 MHz
- Bluetooth V 3.0
- Dimensions: 101.5 x 55 x 18.2 mm
- Weight: 106 g
- Battery: 3.7 V, 1300 mAh, 4.81 Wh (replaceable)
- Internal antenna: SAR
0.54 W/kg (body), 0.06 W/kg (head)
- Operating Temperature: -10° to 40° C
- Standby time: 400 hrs*
- Talk time: 480 min*

(*Depending on network coverage and activated applications the battery life can be reduced.)

› Operating frequency

- **BT:** 2402MHz~2480MHz
transmit power: < 0.0041 W
- **E-GSM 900/GPRS 900/EGPRS 900:**
TX: 880-915MHz; RX: 925-960 MHz
transmit power: < 2.1478 W
- **E-GSM 1800/GPRS 1800/
EGPRS 1800:**
TX: 1710-1785 MHz; RX: 1805-1880 MHz
transmit power: < 0.9772 W

› Safety information

- Turn off the phone in hospitals and whenever you are near medical equipment. There should always be a distance of at least 20cm between pacemakers and the phone when it is on.
- Never try to control a vehicle while holding the phone in your hand. Always comply with relevant national laws and traffic regulations.
- Turn off the phone whenever you are travelling in an aeroplane.
- The phone must be switched off whenever it is near a petrol station or other places with explosive substances.
- Never shine the LED torch in the eyes of people or animals! (Protection class 3)
- To prevent hearing impairments, do not use the phone on a high speaker volume for extended periods of time. Do not hold the phone to your ear when the hands-free mode is activated or the emergency button has been pressed.
- Using a headset on a high volume can cause hearing impairments. Check the volume of the headset you are using.
- The phone and the accessories may contain small parts. Keep the phone out of the reach of young children.



› Intended use

- As a precaution, we recommend disconnecting the phone from the charger during thunderstorms.
- The mains adapter serves as a separator between the product and your mains supply. The mains supply must be close to the device and easily accessible.
- This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 0 cm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.
- This device in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. All essential radio test suites have been carried out.
- Caution: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.
- The device complies with RF specifications when the device used at 5 cm from your body.
- This phone is robust and designed for mobile use. However, it still needs to be protected from moisture (rain, bathroom water, etc.) and heavy impacts.
- For european Network standards only (AT, BE, CZ, DE, DK, ES, FI, FR, GB, HR, HU, IE, IT, NL, NO, PL, PT, SE, SI, SK, SZ, TR).
- Do not leave it where it will be directly exposed to the sun.
- Using the phone for any purpose other than that described above will result in damage to the product. Doing this also entails hazards such as fire, electric shocks, etc. This product must not be changed or modified, and the casing must not be opened.
- The adapter is only suitable for use in conjunction with a standard household mains socket that is connected to your electrical grid and uses 100-240 volts/50/60Hz (10/16A) of alternating voltage.

> Disposal

• Disposing of the packaging

The packaging and packaging aids are recyclable and should be made available for reuse.



• Disposing of the battery

Batteries should never be disposed of as domestic refuse! As a consumer you are legally required to return used batteries. They can be handed in at one of your community's local collection points or at specialised stores.



• Disposing of the device

If this product ever wears out, please don't dispose of it as domestic refuse. To ensure you don't cause damage to the environment, take it to a collection station or recycling centre where used devices are processed for recycling in an environmentally friendly manner.



> Declaration of conformity (DOC)

Hereby,

emporia telecom GmbH + CoKG
(Industriezeile 36, 4020 Linz, Austria),
declares that the radio equipment type
emporiaSiMPLiCiTYglam (V227)
is in compliance with the
Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

<http://www.emporia.eu/doc>

A handwritten signature in black ink, appearing to read 'Eveline Pupeter'. Above the signature is the CE mark.

Eveline Pupeter

CEO emporia Telecom

01. 10. 2020, Linz/Austria



<http://www.emporia.eu/doc>

- DE Druckfehler, Irrtümer und technische Änderungen vorbehalten.
- EN Misprints, errors and technical changes excepted.
- IT Con riserva di errori di stampa, inesattezze e modifiche tecniche.
- FR Toutes erreurs d'impression, erreurs et modifications techniques réservées.
- NL Drukfouten, vergissingen en technische wijzigingen voorbehouden.

